

National Finance Center's  
2005 Customer Forum  
Executive Session Agenda

***"Delivering Measurable Results"***

*Presented by*  
**NFC's Director, Jerry Lohfink**

Jefferson Auditorium, South Agriculture Building  
1400 Independence Avenue, SW  
Washington, DC

**Tuesday, July 26, 2005  
(Morning)**

9:00 a.m. Registration and Welcome Reception

10:00 a.m. Welcome

- Strategic Management of Human Capital
- eGovernment - Risk Management
- Improving Services to You
- A Value Proposition

11:15 a.m. Questions and Answers

